

CARE & WARRANTY; DECKING, SIDING, RAILING, LOUVRE & ACCESSORIES

Care

WPC products can easily be cleaned using only water. If they are really dirty, a high-pressure cleaner may be used (but no steam-jet air ejectors), with a maximum of 80 bar from a distance of at least 20 cm to the deck. No cleaning agents containing solvents may be used. Due to the proportion of polymer, the WPC deck is more or less carefree. Painting or oiling is not necessary to prolong preserve-ability. With common household stains, such as fat or drinks, the decks can be cleaned with clear water and standard cleaning utensils (within 24 hours of spill). As the noble wooden patina can be washed off by doing so, it can take a few days until the cleaned stain evens itself out again with the help of UV radiation. Water stains can sometimes occur on partly covered patios or balconies, as dust particles mix with the rain water and dry differently. On the exposed areas there can be marks, which can easily be removed with water and standard cleaning equipment. This is a completely natural soiling and cannot be avoided.

GWC LIMITED RESIDENTIAL WARRANTY & LIMITED COMMERCIAL WARRANTY

Materials: Decking,

Solid WPC: RESIDENTIAL: 15 YEARS LIMITED WARRANTY, COMMERCIAL: 10 YEARS LIMITED WARRANTY,

Semi Solid WPC: RESIDENTIAL: 15 YEARS LIMITED WARRANTY, COMMERCIAL: 10 YEARS LIMITED WARRANTY,

Hollow WPC: RESIDENTIAL: 10 YEARS LIMITED WARRANTY, COMMERCIAL: 05 YEARS LIMITED WARRANTY,

Installations: RESIDENTIAL: 01 YEARS LIMITED WARRANTY, COMMERCIAL: 01 YEARS LIMITED WARRANTY,

GWC LIMITED RESIDENTIAL WARRANTY & LIMITED COMMERCIAL WARRANTY

Materials: Siding & Louvres

Solid WPC: RESIDENTIAL: 10 YEARS LIMITED WARRANTY, COMMERCIAL: 02 YEARS LIMITED WARRANTY,

Hollow WPC: RESIDENTIAL: 05 YEARS LIMITED WARRANTY, COMMERCIAL: 01 YEARS LIMITED WARRANTY,

Installations: RESIDENTIAL: 01 YEARS LIMITED WARRANTY, COMMERCIAL: 1/2 YEARS LIMITED WARRANTY,

Alternative decking materials, rail systems, accessories and the DrySpace deck drainage system

Statement of Warranty: This warranty is given to the original purchaser, residential or commercial as the case may be ("Purchaser"), of GWC alternative decking materials, rail systems (excluding all metal baluster components of such rail systems, which are covered under separate warranties), and accessories (individually and collectively "WPC Materials"). This warranty does not extend to fasteners that are (IF) not supplied by GWC. For purposes of this warranty, a residential Purchaser shall refer to a single-family residential homeowner and a commercial Purchaser shall refer to any Purchaser other than a single-family residential homeowner.

GWC ("GWC") warrants to Purchaser that, for a period of fifteen (15) years (Residential) & ten/ five (10/ 5) years (Commercial) from the date of the original purchase, residential or commercial as the case may be, (the "Term"), under normal use and service conditions, that: (1) the Decking Materials will be free from material defects in workmanship and

materials, and will not check, split, splinter, rot or suffer structural damage from termites or fungal decay; and will not peel, blister, pit, flake, crack or corrode as a result of manufacturing defects, or as a result of exposure to ocean air (salt spray).

All warranties are subject to the exclusions, limitations and restrictions set forth below. Please consider the link for the technical specifications of the Siding at: [TECHNICAL SPECS: SIDING & LOUVRES](#)

Obtaining Warranty Performance: If Purchaser discovers a defect in the GWC Products during the Term, Purchaser must, within thirty (30) days from the discovery of the alleged defect but no later than the end of the Term, notify GWC in writing:

Purchaser must include in this notification proof of purchase and a statement explaining the defect. GWC may request additional information. After reviewing all information, GWC will make a determination regarding the validity of such claim. If GWC determines that Purchaser's claim is valid, GWC will, at its option, either replace the defective GWC Products or refund the portion of the purchase price paid by Purchaser for such defective GWC Products (not including the cost of its initial installation).

If a residential Purchaser makes a valid warranty claim hereunder during years six (6) through fifteen (15) after the original purchase, then the residential Purchaser's recovery will be prorated as indicated below. If GWC is providing replacement materials, it may elect to replace the percentage listed below of boards otherwise meeting the requirements for a claim; if GWC is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of boards otherwise meeting the requirements for a claim.

| <u>Year of Claim</u> | <u>Recovery</u> |
|----------------------|-----------------|
| 6 | 80% |
| 7 | 80% |
| 8 | 80% |
| 9 | 60% |
| 10 | 40% |
| 11 | 40% |
| 12 | 40% |
| 13 | 40% |
| 14 | 20% |
| 15 | 20% |

This warranty shall not cover, and GWC shall not be responsible for, costs and expenses incurred with respect to the removal of the defective GWC Products or the installation of replacement materials, including but not limited to, labor and freight. The foregoing remedies are the SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY.

Exclusions from Warranty Coverage: GWC does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: (1) improper installation of the GWC Products and/or failure to abide by GWC's installation guidelines, including but not limited to improper gapping; (2) use of GWC Products beyond normal use, or in an application not recommended by the GWC installation guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the GWC Products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.); (5) variations or changes in color of GWC Products; (6) normal weathering due to exposure to sunlight, weather and atmosphere which can cause colored surfaces to, among other things, flake, chalk, or accumulate dirt or stains; (7) improper handling, storage, abuse or neglect of the GWC Products by Purchaser, the transferee or third parties; (8) any fasteners not supplied by GWC; or (9) minor dripping. (10) Defects due to Metal structure (IF, not installed by GWC)

Purchaser is solely responsible for determining the effectiveness, fitness, suitability and safety of the GWC Products in connection with their use in any particular application.

LIMITATION OF REMEDIES AND EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES: GWC'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL GWC BE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER FORESEEABLE OR UNFORESEEABLE, ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. GWC'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Miscellaneous: This writing is understood and intended to be the final expression of the parties' agreement and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this agreement. This warranty may not be altered or amended except in a written instrument signed by GWC and Purchaser or permitted transferee. No agent, employee or any other party is authorized to make any warranty in addition to that made in this agreement and GWC shall not be bound by any such statements other than those contained in this warranty.

FOR THE GOOD WORLD COMPANY OF MAN S.A

AUTHORIZE SIGNATORY